



## Five Design Tips and Tricks for Creating Your Best Statement Package

**By: David Smith**, Director of Statement Services, OSG *March 2016* 



Credit unions have a valuable opportunity to communicate important information and spread brand awareness

through the member statement. And since research indicates that transactional documents have a 97 percent guaranteed open rate, the odds of that message being seen by your members is quite high. Everyone wants their statement package to look its best. That's why I asked our graphic design team for some inside tips that will help make your statement package stand out.

- Even if you are taking advantage of printing in full color, you don't have to use every color in the rainbow. Start with a few colors that work well together and then move on to gradients of the colors. You'll be amazed at the effect.
- 2. White space is your friend. Many people feel that they need to fill up all the space on the page with copy or graphics. But a little white space goes a long way. It can help messages stand out and make them easier to read.

- 3. Fonts matter. Avoid using excessively large, bold fonts for headlines and body copy. That's so 1986. Also, don't use lots of different fonts. Choose one or two that work well together but are different enough from one another not to look like the same font.
- Avoid using images with dark backgrounds and gradients. Trust us on this. They won't print well and won't represent you in a good light.
- 5. Once you've produced a colorful, attractive piece that you're proud of, be sure to give it a final review to make sure you've caught any potential grammar or spelling mistakes. Spending a few extra minutes proofreading the copy and graphics one more time could save you a lot of time and money later if a mistake gets past you.

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